Earlyworld Kids Clubs

Holiday Booking Information and Terms

Opening Times & Fees

We open Monday to Friday from 08.30 until 6.00pm, on every LEA school holiday & P.D. day, except one week at Christmas and Public Holidays.

For fees please see website, fees are reviewed when costs change, normally annually.

Booking

Booking a place is simple, but on popular days places are limited! **So please phone first** to check that a place is available. You can then ask us to reserve your place, and we can reserve it for two working days (only) to allow time for you to book online at **earlyworld.co.uk** and for your booking reservation and payment to reach us.

Our booking system is very flexible to meet your changing needs. You can book a session, a day, a week or the whole holiday period at a time. We also take next-day bookings to help you with any last minute changes of plans, subject to places being available. Places are allocated on a first come first served basis.

Payment

Fees must be paid in advance, at time of booking. We accept payment by credit or debit card, childcare vouchers, tax free childcare and bank transfer. We do not take cash for security reasons on the premises. We reserve the right to make additional charges for non-payment of fees, or for late collection beyond your booked session time.

Cancellations

Unfortunately, we cannot give refunds for booked sessions, as we still have to meet our full staffing and running costs. However, sessions may be swapped within the same holiday period, if places are available within the staffing that has already been arranged.

Food & drink

A snack of biscuits, fruit and drinks is provided mid-morning and mid-afternoon. For lunchtime, however, please also remember to provide a packed lunch for your child! Please note that we are unable to refrigerate lunch boxes.

Absence

If your child is going to be absent, please let us know so we don't need to call you to check if all is ok.

Peace of mind for parents

Earlyworld has thorough safety standards covering child protection, toys, games and equipment and has full public liability insurance. Every care is taken to prevent accidents but should any accident occur parents will be informed and will be required to sign an accident form. Staff qualified in first aid are always on the premises.

We encourage children to respect one another and the environment. Any unacceptable behaviour is challenged, discussed and better behaviour encouraged. If difficulties continue, we arrive at solutions jointly with parents, but as a last resort, we have to reserve the right to exclude a child if their persistent poor behaviour affects the safety or well being of other children.

We will provide an 'All About Me' form for you to complete before your child attends, for any health information including any SEND assessments/details. We are happy to trial sessions for SEND children but cannot provide 1:1. We will ask for names of contacts in an emergency. If illnesses or accidents require hospital treatment, all attempts will be made to contact parents, but failing this, Earlyworld requires consent to act on behalf of parents and authorise necessary medical treatment.

Earlyworld is run independently from Oxon School. Our building is in Oxon CE School grounds, Racecourse Lane, Shrewsbury Tel. 01743 363310